John Bacon 2192 Benton Street Santa Clara CA 95050

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am an San Francisco Bay Area residential customer who has used telephone and internet service from Comcast, AT&T and a California local carrier, Sonic. Sonic is dependent on UNEs from AT&T.

Sonic internet service provides better reliability, much better customer service, faster upload speeds, privacy, and net neutrality. Sonic land line telephone service provides equal reliability, and better customer service than AT&T. (Comcast is unreliable and provides terrible customer service.)

My combined internet service and landline telephone service is substantially less expensive than any service option from AT&T or Comcast. We need reliable telephone service for personal or community emergencies. My wife and I are retirees on fixed income. Increased costs from the lack of competition if UNEs are eliminated would be a substantial burden.

Sonic is one of the highest rated internet and telephone service provides in the US, much better than any of the major telecom carriers. There are many other local internet providers of better services at lower prices.

The telecom industry was deregulated hoping to provide better services through competition. Please do not further reduce competition by forbearance from Section 251(c)(3) eliminating UNE-based competition.

Thank you,

John Bacon